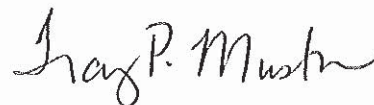


Office of Environmental Management Corporate Quality Policy

Although “do work safely” is our first priority, the Office of Environmental Management (EM) understands it is also essential to “do work correctly” or both safety and quality are jeopardized. While plans, procedures, and instructions are commonly understood elements of any quality program, individuals make quality happen and allow us to deliver on our commitments. Doing work correctly is not subordinate to cost or schedule objectives. Senior EM management is responsible for providing resources to ensure that our budgets and schedules support quality. It is EM’s expectation that each individual will be properly trained and supported to achieve the highest quality performance of which he or she is capable and our customers deserve.

The EM Quality Assurance Program (QAP) provides the basis for achieving quality across the EM complex for all EM mission-related work. It is EM policy that all EM projects have a consistent quality assurance approach while allowing for grading based on specific criteria, which include importance to safety and the EM mission, the magnitude of associated hazards, facility or item life-cycle stage, and site-specific requirements. The EM Corporate QAP (EM-QA-001) is the document used to implement 10 CFR 830 subpart A, *QA Requirements*, Department of Energy Order 414.1D, *Quality Assurance*, and applicable national consensus standards. EM has adopted American Society of Mechanical Engineers Nuclear QA (NQA)-1-2008 with the 2009 addenda, *Quality Assurance Requirements for Nuclear Facility Applications*, as the national consensus standard for implementing the EM QAP, due to the high hazards and costs of our activities and facilities. It is the intent of this EM policy that each EM organization and contractor will have an organization-specific QA Implementation Plan demonstrating how they meet the EM Corporate QAP (EM-QA-001). Members of the line organization are responsible for implementing the program requirements within their areas of responsibility.

As we strive to make EM a “Best-in-Class” organization, a strong QAP supports our emphasis on safety through more disciplined management and operational processes. The result will be that we plan, manage, implement, and monitor mission performance consistent with established regulatory and contractual specifications.



Tracy P. Mustin
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for Environmental Management